

# Configure a BT Home Hub for Internet Access to a DVR

The BT Home Hub is a 4 port Ethernet switch and ADSL modem router with firewall capability. The firewall is enabled by default blocking incoming connections from the internet thus protecting your network.

Users wishing to have remote internet access to their DVR must manually override the default settings and specifically open the data port(s) on the Home Hub needed by the DVR.

The instructions below describe how to configure your Home Hub for internet access to an Alien DVR using port 8000.

## **Prerequisites**

These instructions assume you have ...

- 1. the password for logging onto the Home Hub via your browser
- 2. installed the client software and can logon to your DVR in the building
- **3.** set, or know the DVR's IP address eg: 192.168.1.68
- 4. set the DVR's Gateway to 192.168.1.254
- 5. internet access via the Home Hub

## Overview

There are four tasks to be performed ...

- 1. Create a user defined 'Application' for your DVR
- 2. Apply this new Application to your DVR
- 3. Apply the HTTP application if you require browser access to your DVR (optional)
- 4. Test the connection from the internet

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#### PAGE 2

# Task 1 : Create a User Defined 'Application'

To log onto the Home Hub, use your browser, eg: Internet Explorer and in the address bar, type ... http://192.168.1.254

Enter the password when prompted

Click on Advanced Settings

### Click on **Settings**

| Disconnected                             | Connect                                                                                                                                                                                                                                                                                                                                           |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| bthomehub@btbroadband.com                |                                                                                                                                                                                                                                                                                                                                                   |
| No account activated on your BT Home Hub | Activate Service                                                                                                                                                                                                                                                                                                                                  |
| Not active on your BT Home Hub           | Activate Service                                                                                                                                                                                                                                                                                                                                  |
| Not enabled                              | Configure                                                                                                                                                                                                                                                                                                                                         |
| Not enabled                              | Configure                                                                                                                                                                                                                                                                                                                                         |
|                                          |                                                                                                                                                                                                                                                                                                                                                   |
| o your BT Home Hub.                      |                                                                                                                                                                                                                                                                                                                                                   |
| No devices detected                      |                                                                                                                                                                                                                                                                                                                                                   |
| ToshLap03                                |                                                                                                                                                                                                                                                                                                                                                   |
| No devices detected                      |                                                                                                                                                                                                                                                                                                                                                   |
| 0 handset registered                     |                                                                                                                                                                                                                                                                                                                                                   |
|                                          |                                                                                                                                                                                                                                                                                                                                                   |
|                                          | Disconnected         bthomehub@btbroadband.com         No account activated on your BT Home Hub         Not active on your BT Home Hub         Not enabled         Not enabled         Not enabled         Not enabled         Not enabled         No devices detected         ToshLap03         No devices detected         0 handset registered |



#### Basic Settings

This section contains the common settings that most users need to access. Some of these options are listed below

If you can't find what you're looking for, please go to Help or A-Z.

See or change your wireless security code If you're having problems with devices connecting wirelessly, switch to WEP security Change the wireless channel to avoid interference Activate the Power Save Mode on your Hub Set up Access Control for devices on your home network Set up your Hub to work with a game or application Manage which handsets ring for calls to your BT Broadband Talk and landline numbers Change your administrator password

#### Enter your broadband username and password (for non-BT Total Broadband customers)

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# TECHNICA $(\mathbb{C})$ For the alienDVR range How To: PAGE 4

## Click on Add new game or application

BT Home Hub

Help | A-Z



#### Supported Games & Application

.

This page summarises the games and applications that are defined on your BT Home Hub, including any that you've defined yourself. Each game or application can be assigned to only one device on home network. . .

| Game or Application                            | Assigned to |                             |
|------------------------------------------------|-------------|-----------------------------|
|                                                |             | Add new game or application |
| re-defined games & appli                       | cations     |                             |
| Game or Application                            | Assigned to |                             |
| ABC (Another Bittorent Clie                    | nt)         |                             |
|                                                |             |                             |
| Age of Empires                                 |             |                             |
| Age of Empires<br>Age of Mythology             |             |                             |
| Age of Empires<br>Age of Mythology<br>AIM Talk |             |                             |

then ...

- enter a descriptive name = 1. DVR8000
- Select Copy Existing = No 2
- 3 Select Protocol = TCP
- Enter port range = 8000 8000 5.
- Enter Translate to = 6. 8000 - 8000

Leave the trigger port blank

Click on Add, then Apply

| Hom                                          | ne       | S           | ervices      | Settings              |       | Troublesh | ooting            |
|----------------------------------------------|----------|-------------|--------------|-----------------------|-------|-----------|-------------------|
| Wireless Te                                  | lephony  | Broadband   | Home Netwo   | ork Application Sh    | aring | System    | Basic<br>Settings |
|                                              |          | Carl        | iguration Su | nnorted Applications  | LIDel | D DM7     |                   |
|                                              |          | Coni        | iguration 54 | pported applications  |       | P DHZ     | Firewall          |
|                                              |          | Com         |              | pported Appreciations | UPNI  |           | Firewall          |
| d user-defin                                 | ned game | e or applic | ation        |                       |       |           | Firewall          |
| <mark>d user-defi</mark> n<br>ame/applicatio | ned gam  | e or applic | ation        |                       |       |           | Firewan           |

| Protocol | Port<br>Range |      | Transla<br>To | te   | Trigger<br>Protocol | Trigger<br>Port |     |
|----------|---------------|------|---------------|------|---------------------|-----------------|-----|
| тср 🔛    | 8000          | 8000 | 8000          | 8000 | ТСР                 |                 | Add |

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#### TECHNICA (C)For the alienDVR range How To: PAGE 5 Your application rule is now created BT Home Hub Help | A-Z for port 8000 the next step is to apply this rule such any inbound Home Services Troubleshooting connection using port 8000 is Telephor directed to the DVR Supported Applications Firewal Supported Games & Application

User-defined games & applications

Pre-defined games & applications

Game or Application

Game or Application

DVR8000

# Task 2 : Applying the User Defined 'Application' to the DVR

Click on **Configuration** then ...

- Under Game or application: select entry = DVR8000
- 2. Under **Device**: select entry = User Defined
- 3. Device IP Address enter your own DVR's address, for example 192.168.1.68
- 4. Click on Add



This page summarises the games and applications that are defined on your BT Home Hub, including any that you've defined yourself. Each game or application can be assigned to only one device on your home network.

Assigned to

Edit Delete

Add new game or application

Assigned to

#### Games & Application Sharing

Application sharing is used by devices, such as games consoles, and applications, such as servers, to make sure that data coming from the internet gets to the device that needs to use it.

When application sharing is enabled, your Hub will send all incoming traffic for that application or game to the chosen device.

| Game or application: | Device:      |       |        |
|----------------------|--------------|-------|--------|
| DVR8000              | User Defined |       |        |
| Device IP Address    | 192.168.1.68 |       | Add    |
|                      |              |       |        |
|                      |              | Apply | Cancel |

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# How To:

**BT Home Hub** 

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ECHN



Help | A-Z

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Click on Apply

Note the 'Changes applied' message appears at the bottom of this page

 Home
 Services
 Settings
 Troubleshooting

 Wireless
 Telephony
 Broadband
 Home Network
 Application Sharing
 System
 Basic Settings

 Configuration
 Supported Applications
 UPnP
 DMZ
 Firewall

For the alienDVR range

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|                                                                                                                                 |                                                                                                                                 |                                                                    | Deriver                                                                                                                      |                                                               |                                                     |                                             |                                                           |
|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------|-----------------------------------------------------------|
| DVR8000                                                                                                                         |                                                                                                                                 |                                                                    | User Defined                                                                                                                 |                                                               |                                                     |                                             |                                                           |
| Device IP Add                                                                                                                   | dress                                                                                                                           |                                                                    | 192.168.1.68                                                                                                                 |                                                               |                                                     |                                             | Add                                                       |
|                                                                                                                                 |                                                                                                                                 |                                                                    |                                                                                                                              |                                                               | Apply                                               |                                             | Cancel                                                    |
|                                                                                                                                 |                                                                                                                                 |                                                                    |                                                                                                                              |                                                               |                                                     |                                             |                                                           |
| BT Home                                                                                                                         | Hub                                                                                                                             |                                                                    |                                                                                                                              |                                                               |                                                     |                                             | Help                                                      |
|                                                                                                                                 |                                                                                                                                 |                                                                    |                                                                                                                              |                                                               | -                                                   |                                             |                                                           |
| He                                                                                                                              | ome                                                                                                                             | Services                                                           |                                                                                                                              | Settings                                                      | _                                                   | Troubles                                    | hooting                                                   |
| Wireless                                                                                                                        | Telephony Bro                                                                                                                   | adband Ho                                                          | me Network                                                                                                                   | Application                                                   | Sharing                                             | System                                      | Basic<br>Settings                                         |
|                                                                                                                                 |                                                                                                                                 |                                                                    |                                                                                                                              |                                                               |                                                     |                                             |                                                           |
|                                                                                                                                 |                                                                                                                                 | Configura                                                          | ition Support                                                                                                                | ed Applicatio                                                 | INS UPN                                             | P   DMZ                                     | Firewall                                                  |
| Games & App<br>Application sha<br>make sure that<br>When application<br>to the chosen of                                        | plication Shari<br>aring is used by<br>t data coming fro<br>on sharing is en<br>device.                                         | Configura<br>ng<br>devices, suc<br>om the interne<br>abled, your H | tion Support<br>th as games co<br>et gets to the c<br>dub will send all                                                      | ed Applicatio<br>nsoles, and<br>levice that<br>incoming       | d applicati<br>needs to<br>traffic for              | ons, such<br>use it.<br>that appli          | Firewall<br>as servers                                    |
| Games & App<br>Application sha<br>make sure that<br>When application<br>to the chosen of<br>Game or app                         | plication Shari<br>aring is used by<br>c data coming fro<br>on sharing is en<br>device.<br>vlication:                           | Configura<br>ng<br>devices, suc<br>om the interne<br>abled, your H | tion Support<br>thas games co<br>et gets to the c<br>sub will send all<br>Device:                                            | ed Application<br>nsoles, and<br>levice that<br>incoming      | ns UPn<br>d applicati<br>needs to<br>traffic for    | ons, such<br>use it.<br>that appli          | Firewall<br>as servers                                    |
| Games & App<br>Application sha<br>make sure that<br>When applicati<br>to the chosen of<br>Game or app<br>Select game            | plication Shari<br>aring is used by<br>c data coming fro<br>on sharing is en<br>device.<br>blication:<br>e or application       | Configura<br>ng<br>devices, suc<br>m the intern<br>abled, your H   | thin Support<br>thas games co<br>tet gets to the c<br>tub will send all<br><b>Device:</b><br>Select devic                    | ed Application<br>nsoles, and<br>levice that<br>incoming<br>e | ns UPn<br>d applicati<br>needs to<br>traffic for    | P DMZ<br>ons, such<br>use it.<br>that appli | Firewall<br>as servers<br>ication or g<br>Add             |
| Games & App<br>Application sha<br>make sure that<br>When applicati<br>to the chosen of<br>Game or app<br>Select game<br>DVR8000 | plication Shari<br>aring is used by<br>c data coming fro<br>on sharing is en<br>device.<br><b>lication:</b><br>a or application | Configura<br>ng<br>devices, suc<br>m the intern<br>abled, your H   | thion Support<br>thas games coo<br>et gets to the c<br>sub will send all<br><b>Device:</b><br>Select devic<br>[192.168.1.68] | ad Application                                                | ns UPni<br>d applicati<br>r needs to<br>traffic for | ons, such<br>use it.<br>that appli          | Firewall<br>as servers<br>ication or g<br>Add<br>Unassign |

# Task 3 : Applying the HTTP 'Application' for browser access to the DVR

It is sufficient to perform Task 2 above if Internet access to the DVR will be via the PC or mobile clients only. If, in addition to this, you require browser access as well, specifically Internet Explorer, then you must repeat Task 2, picking HTTP from the pre-defined 'Game or application' list and applying this to the DVR's IP address as well.

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Changes applied





## Task 4 : Testing via the Internet

Use a laptop or mobile device with the DVR client software installed and try connecting to your site using the router's **external** IP address.

How do you find the router's external IP address ?

- 1. Look at the router's status page to find out what it's external IP address, or
- 2. Use a PC in the building to access an internet site that tells you what your IP address is. eg: www.aliendvr.com/whatismyip.php

Note that the username, password and port number will be the same, but the IP address, rather than being an internal address beginning 192.168... will be different

# Accessing the DVR from Different Locations

For convenience, create a second device entry in the PC or mobile device client software. Give this second entry a different name so that you can differentiate between the entry to be used whilst in the building (using the internal IP address and a local connection) and the entry to be used whilst away from your building (using the external IP address via an Internet connection).

# Do you have a 'Dynamic' IP Address ?

Most domestic and small business broadband services in the UK are allocated a 'dynamic' IP address, ie: an address that may change at any time. It's not easy to connect to a site with a continually changing IP address you should implement Dynamic DNS instead – the BT Home Hub does support Dynamic DNS, this is documented in a separate technical tip.

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